Uniform Residential Loan Application

This application is designed to be completed by the applicant(s) with the Lender's assistance. Applicants should complete this form as "Borrower" or "Co-Borrower", as applicable. Co-Borrower information must also be provided (and the appropriate box checked) when The income or assets of a person other than the "Borrower" (including the Borrower's spouse) will be used as a basis for loan qualification or __the income or assets of the Borrower's spouse or other person who has community property rights pursuant to state law will not be used as a basis for loan qualification, but his or her liabilities must be considered because the spouse or other person has community property rights pursuant to applicable law and Borrower resides in a community property state, the security property is located in a community property state, or the Borrower is relying on other property located in a community property state as a basis for repayment of the loan. If this is an application for joint credit, Borrower and Co-Borrower each agree that we intend to apply for joint credit (sign below): Borrower Co-Borrower I. TYPE OF MORTGAGE AND TERMS OF LOAN Lender Case Number Agency Case Number Mortgage ☐ Conventional VA Other (explain): Applied for: USDA/Rural FHA Housing Service No. of Months Interest Rate Amount Amortization Type: Fixed Rate Other (explain): \$ 0/ ☐ GPM ARM (type): **II. PROPERTY INFORMATION AND PURPOSE OF LOAN** Subject Property Address (street, city, state, & ZIP) No. of Units Legal Description of Subject Property (attach description if necessary) Year Built Purpose of Loan Property will be: ☐ Purchase ☐ Construction Other (explain): ☐ Primary Residence ☐ Secondary Residence ☐ Investment Refinance Construction-Permanent Complete this line if construction or construction-permanent loan. (a) Present Value of Lot Year Lot **Original Cost** Amount Existing Liens (b) Cost of Improvements Total (a+b) Acquired \$ Complete this line if this is a refinance loan. Amount Existing Liens Purpose of Refinance Describe Improvements **Original Cost** made to be made Acquired Cost: \$ Title will be held in what Name(s) Manner in which Title will be held Estate will be held in: Fee Simple Leasehold (show Source of Down Payment, Settlement Charges and/or Subordinate Financing (explain) expiration date) **III. BORROWER INFORMATION Borrower** Co-Borrower Borrower's Name (include Jr. or Sr. if applicable) Co-Borrower's Name (include Jr. or Sr. if applicable) Social Security Number Home Phone (incl. area code) DOB (mm/dd/yyyy) Yrs. School | Social Security Number | Home Phone (incl. area code) | DOB (mm/dd/yyyy) Yrs. School Dependents (not listed by Co-Borrower) Dependents (not listed by Borrower) Married (includes registered domestic partners) Married (includes registered domestic partners) Unmarried (includes single, divorced, widowed) Unmarried (includes single, divorced, widowed) No No. Separated Ages Ages Present Address (street, city, state, ZIP/ country) Own Rent Present Address (street, city, state, ZIP/ country) No. Yrs. No. Yrs. Mailing Address, if different from Present Address Mailing Address, if different from Present Address If residing at present address for less than two years, complete the following: Former Address (street, city, state, ZIP) Own Rent No. Yrs. Former Address (street, city, state, ZIP) Own Rent No. Yrs. Former Address (street, city, state, ZIP) Own Rent No. Yrs. Former Address (street, city, state, ZIP) Own Rent No. Yrs. Borrower Co-Borrower

Borrower		IV. EMPLOYMENT INFORMAT			MATION Co-Borrower				
Name & Address of Em	ployer Self E	mployed	Yrs. on this	job	Name & A	ddress of Employer	Self	Employed	Yrs. on this job
			Yrs. employ line of work	/ed in this /profession					Yrs. employed in this line of work/profession
Position/Title/Type of Bu	usiness	Business	Phone (incl. a	area code)	Position/T	itle/Type of Business		Business F	Phone (incl. area code)
If employed in current	position for less the	an two year	s or if curre	ntly emplo	yed in more	than one position, con	nplete the	Le following:	
Name & Address of Em	ployer Self E	mployed	Dates (from	n-to)	Name & A	ddress of Employer	Self	Employed	Dates (from-to)
			Monthly Inc	come					Monthly Income \$
Position/Title/Type of Bu	usiness	Business	Phone (incl. a	area code)	Position/T	itle/Type of Business		Business F	Phone (incl. area code)
Name & Address of Em	ployer Self E	mployed	Dates (from	n-to)	Name & A	ddress of Employer	Self	Employed	Dates (from-to)
			Monthly Inc	come					Monthly Income
Position/Title/Type of Bu	usiness	Business	Phone (incl. a	area code)	Position/T	itle/Type of Business		Business F	Phone (incl. area code)
Name & Address of Em	ployer Self E	mployed	Dates (from	n-to)	Name & A	ddress of Employer	Self	Employed	Dates (from-to)
			Monthly Inc						Monthly Income \$
Position/Title/Type of Bu	usiness	Business	Phone (incl. a	area code)	Position/T	itle/Type of Business		Business F	Phone (incl. area code)
Name & Address of Em	ployer Self E	mployed	Dates (from	n-to)	Name & A	ddress of Employer	Self	Employed	Dates (from-to)
			Monthly Inc						Monthly Income \$
Position/Title/Type of Bu	usiness	Business	Phone (incl. a	area code)	Position/T	itle/Type of Business		Business F	Phone (incl. area code)
	V. MON	THLY INCO	ME AND CO	MBINED H	DUSING EX	PENSE INFORMATION			
Gross Monthly Income	Borrower	Co-B	orrower	To	otal	Combined Monthly Housing Expense	Pro	esent	Proposed
Base Empl. Income*	\$	\$		\$		Rent	\$		
Overtime						First Mortgage (P&I)			\$
Bonuses						Other Financing (P&I)			
Commissions						Hazard Insurance			
Dividends/Interest		1				Real Estate Taxes			
Net Rental Income						Mortgage Insurance			
Other (before completing, see the notice in "describe						Homeowner Assn. Dues			
other income," below) Total	\$	\$		\$		Other: Total	\$		\$
	<u> </u>		ovide additio		ntation suc	h as tax returns and finan		ments	Ψ
Describe Other Income	Notice: Alimo	ny, child su	ipport, or sep	parate maint	enance inco	ome need not be revealed have it considered for rep	if the		
B/C									Monthly Amount
									\$
Uniform Residential Loan A						Borrower		<u></u>	Form 1003 7/05 (rev. 6/09)

1/1	ASSETS	AND	IADII	ITIES

VI. ASSETS AND LIABILITIES

This Statement and any applicable supporting schedules may be completed jointly by both married and unmarried Co-borrowers if their assets and liabilities are sufficiently joined so that the Statement can be meaningfully and fairly presented on a combined basis; otherwise, separate Statements and Schedules are required. If the Co-Borrower section was completed about a non-applicant spouse or other person, this Statement and supporting schedules must be completed by that spouse or other person also.

Description ASSETS		ash or rket Value		nd Pledged Assets.					
Cash deposit toward purchase held by:	\$		stock pledge	ding automobile loans es, etc. Use continuat on sale of real estate	ion sheet, if necess	sary. Indicate by	/ (*) those li	abilities	
				LIABILITIES		Monthly Pa		Ur	paid Balance
List checking and savings accounts			Name and	address of Company	/	\$ Payment/		\$	
Name and address of Bank, S&L, or C	redit Uni	on							
			Acct. no.	address of Common		C Day was a rate	/Maratha	•	
Acct. no.	\$		Name and	address of Company	/	\$ Payment/	iviontns	\$	
Name and address of Bank, S&L, or C	redit Uni	on	Acct. no.						
Acct. no.	\$		Name and	address of Company	/	\$ Payment/	Months (\$	
Name and address of Bank, S&L, or C	,	on							
			Acct. no.	address of Compan	,	\$ Payment/	Months	\$	
Acct. no.	\$		INAILIE AIIU	address of Company	,	φrayiiieliv	14101111115	Ψ	
Stocks & Bonds (Company name/number description)	\$								
			Acct. no. Name and	address of Company	/	\$ Payment/	'Months	\$	
Life insurance net cash value	\$								
Face amount: \$									
Subtotal Liquid Assets	\$		Acct. no.						
Real estate owned (enter market value from schedule of real estate owned)	\$			address of Company	/	\$ Payment/	Months	\$	
Vested interest in retirement fund	\$								
Net worth of business(es) owned (attach financial statement)	\$		Acct. no.						
Automobiles owned (make and year)	\$			ild Support/Separat e Payments Owed t	e 0:	\$			
Other Assets (itemize)	\$		Job-Relate	d Expense (child car	e, union dues, etc	.) \$			
			Total Mont	hly Payments		\$		1	
Total Access o			Net Worth	=> \$		Total Liabi	ilities b.	\$	
Total Assets a. Schedule of Real Estate Owned (if add	s litional pr	onerties are o	(a minus b)	Ţ		. C.u. Liub			
Property Address (enter S if sold, PS is sale or R if rental being held for incom	f pending		Present	Amount of	Gross Rental Income	Mortgage Payments	Insurar Mainten Taxes &	ance,	Net Rental Incom
		,	\$	\$	\$	\$	\$		\$
		Totals	\$	\$	\$	\$	\$		\$
List any additional names under which Alternate Name	credit h	as previously	been received ar Creditor Name		ate creditor name(t number(s) Account Nu		
			-		-				
				_	rower				

VII. D	ETAILS OF TRANSAC	TION			VIII. DECLARATIONS	S				
a. Purchase prid	ce	\$		Yes" to any questic		<u>_</u>	Borro	wer	Со-Во	rrower
b. Alterations, ir	nprovements, repairs		•	tinuation sheet for	•	,	Yes	No	Yes	No
c. Land (if acqu	ired separately)		•	outstanding judgme	t within the past 7 years?		님	님		\vdash
d. Refinance (in	cl. debts to be paid off)		•	•	d upon or given title or deed in	lieu thereof	\dashv	님		Н
e. Estimated pre	epaid items		in the last 7 y		a apoin or given title or acea in	ilea triereoi		ш		Ш
f. Estimated clo	sing costs		d. Are you a par	ty to a lawsuit?						
g. PMI, MIP, Fu	nding Fee				en obligated on any loan which	resulted in				
h. Discount (if B	orrower will pay)		,		of foreclosure, or judgment? mortgage loans, SBA loans, home	improvement				
i. Total costs (a	add items a through h)		loans, educational	loans, manufactured	(mobile) home loans, any morto	gage, financial				
j. Subordinate					res," provide details, including dat per, if any, and reasons for the action					
k. Borrower's cl	osing costs paid by Seller				default on any Federal debt of	r any other				
 Other Credits 	(explain)			•	on, bond, or loan guarantee? the preceding question.					
					child support, or separate ma	intenance?	П			
				the down payment b			Ħ	H		П
				maker or endorser of			\equiv	司		$\overline{\Box}$
			j. Are you a U.	S citizen?			_	\Box		$\overline{\Box}$
				manent resident alie	en?		\exists	H		Н
					operty as your primary resid	ence?	\exists	H		H
m I oan amount	(exclude PMI, MIP,		•	ete question m below.	.,.,,					
Funding Fee			m. Have you had	d an ownership inter	est in a property in the last thre	ee years?				
n. PMI, MIP, Fu	nding Fee financed				own-principal residence (PR),					
o. Loan amount	(add m & n)			ome (SH), or investm						
p. Cash from/to o from i)	Borrower (subtract j, k, I &				ome-solely by yourself (S), or jointly with another person (O)?			ĺ	
O HOITH)		IX VCKNO	WI EDGEME	NT AND AGREE	MENT					
Each of the under	igned specifically represents t				processors, attorneys, insurers,	sorvicors suc	0000	ore or	nd acci	anc and
property will be occ or not the loan is at 1 am obligated to a Loan; (8) in the even have relating to suc account may be tration or warranty, ex my "electronic sign containing a facsim Acknowledgement contained in this ar a consumer rep Right to Receive Creditor a written ton this application If you would like a	upied as indicated in this applic proved; (7) the Lender and its mend and/or supplement the in that my payments on the Loth delinquency, report my name nesferred with such notice as marpress or implied, to me regardinature," as those terms are definition of my signature, shall be as Each of the undersigned hipplication or obtain any informorting agency. Copy of Appraisal I/We have request at the mailing address or I/we withdraw this application or of the appraisal report, or I/we withdraw this application of the appraisal report, or	cation; (6) the Lender, its agents, brokers, insurer formation provided in the pan become delinquent, and account information by be required by law; (7) go the property or the coined in applicable fede effective, enforceable a mation or data relating the right to a copy of a Creditor has provided tion.	s servicers, succes s, servicers, succes is, servicers, succes his application if a the Lender, its sen to one or more co (10) neither Lender indition or value of rall and/or state law nd valid as if a papithat any owner of to the Loan, for a the appraisal rep. Creditor must head the service is serviced in the serviced i	sors or assigns may pessors and assigns may pessors and assigns may of the material factoricers, successors, onsumer credit reportinor its agents, broker the property; and (11) vs (excluding audio a per version of this appet the Loan, its serviciany legitimate purportured in connection of the contraction of the cont	e made for the purpose of obtai retain the original and/or an elect ay continuously rely on the inforts that I have represented here or assigns may, in addition to a ng agencies; (9) ownership of the s, insurers, servicers, successo my transmission of this applica and video recordings), or my fallication were delivered containingers, successors and assigns, se through any source, including this properties of the service of	etronic record or mation contain should char ny other rights e Loan and/or a so or assigns hittion as an "eleccismile transm g my original w may verify or ing a source n dit. To obtain notifies me/us	f this led in age p and ladmir as ma ctroni ission writted amed a cop about 0 64	application application to remediate article record of the notes of th	cation, vapplication, or closing closing closing closing closing closes that closes the closes closes the closes c	whether ion, and g of the at it may he Loan esentantaining lication rmation olication t send
Borrower's Sign	ature	Da	ite	Co-Borrower's Si	gnature			Date		
X	V INI	FORMATION FOR	COVERNME	X NT MONITODIN	C DUDDOSES		\perp			
The following info					welling in order to monitor the	lender's com	olian	ce wit	th eaus	al credit
opportunity, fair ho not discriminate ei may check more the observation and su material to assure	busing and home mortgage disther on the basis of this informan one designation. If you durname if you have made this that the disclosures satisfy all	sclosure laws. You are nation, or on whether you o not furnish ethnicity, application in person. I requirements to which	e not required to fu ou choose to furni- race, or sex, unde If you do not wish	rnish this informationsh it. If you furnish the Federal regulations to furnish the inforn the tunder applicable to the secondary and the secondary applicable to the secon	n, but are encouraged to do so he information, please provide s, this lender is required to not nation, please check the box b e state law for the particular typ	b. The law proboto both ethnicity ethe information (Lender of loan appl	vides and on or mus	s that race. n the l st revi	a Lend For ra basis o	der may ice, you of visual
BORROWER	I do not wish to furnish the				I do not wish to furnish this	_				
Ethnicity:	Hispanic or Latino	Not Hispanic or Lati		Ethnicity:	Hispanic or Latino	Not Hispar	ic or			
Race:	American Indian or L		Black or African American	Race:	American Indian or Alaska Native	Asian	L		ck or can An	nerican
	Native Hawaiian or Other	Pacific Islander 🔲 \	Vhite		Native Hawaiian or Other	Pacific Island	er 🗌	Whi	ite	
Sex:	Female [Male		Sex:	Female	Male				
To be Complete This information w In a face-to-fa In a telephone	ice interview	By the applicant and								
Loan Originator's		11			Date					
X Loan Originator's I	Name (print or type)		Loan Originator	Identifier	Loan Originator's Phone	Number (incl	ıdine	arec	rode)	
Loan Origination O Blue Ridge Bar (P) 816-358-500	Company's Name nk & Trust Co. 00 (F) 816-874-4714		, and the second	Company Identifier	Loan Origination Compa 4200 Little Blue Par Independence, MO	any's Address kway 64057				
Uniform Pocidentis	III oan Annlication					Eannio Mao E	arm 1	002	7/0F /	N EIDO



Demographic Information Addendum This section asks you about your ethnicity, sex, and race.

Demographic Information of Borrower

The purpose of collecting this information is to help ensure that all applicants are treated fairly and that the housing needs of communities and neighborhoods are being fulfilled. For residential mortgage lending, Federal law requires that we ask applicants for their demographic information (ethnicity, sex, and race) in order to monitor our compliance with equal credit opportunity, fair housing, and home mortgage disclosure laws. You are not required to provide this information, but are encouraged to do so. You may select one or more designations for "Ethnicity" and one or more designations for "Race." The law provides that we may not discriminate on the basis of this information, or on whether you choose to provide it. However, if you choose not to provide the information and you have made this application in person, Federal regulations require us to note your ethnicity, sex, and race on the basis of visual observation or surname. The law also provides that we may not discriminate on the basis of age or marital status information you provide in this application. If you do not wish to provide some or all of this information, please check below.

Ethnicity: Check one or more	Race: Check one or more
☐ Hispanic or Latino	American Indian or Alaska Native - Print name of enrolled or
☐ Mexican ☐ Puerto Rican ☐ Cuban	principal tribe:
Other Hispanic or Latino - Print origin:	☐ Asian
For example: Argentinean, Colombian, Dominican, Nicaraguan, Salvadoran, and so on.	☐ Asian Indian ☐ Chinese ☐ Filipino ☐ Japanese ☐ Korean ☐ Vietnamese
☐ Not Hispanic or Latino	Other Asian - Print race:
☐ I do not wish to provide this information	For example: Hmong, Laotian, Thai, Pakistani, Cambodian, and so on.
Sex: Female Male I do not wish to provide this information	 □ Black or African American □ Native Hawaiian or Other Pacific Islander □ Native Hawaiian □ Guamanian or Chamorro □ Samoan □ Other Pacific Islander - Print race: For example: Fijian, Tongan, and so on. □ White □ I do not wish to provide this information.
To Be Completed by Financial Institution (for application	taken in person):
Was the ethnicity of the Borrower collected on the basis of Was the sex of the Borrower collected on the basis of visua Was the race of the Borrower collected on the basis of visua	l observation or surname?
The Demographic Information was provided through:	
☐ Face-to-Face Interview (includes Electronic Media w/ Video C☐ Telephone Interview ☐ Fax or Mail ☐ Email or Internet	Component)
Borrower Name:	Date:

INITIAL LOAN DISCLOSURES

Ref:

Borrower Authorization

I hereby authorize the Lender/Broker to verify my past and present employment earnings records, bank accounts, stock holdings, and any other asset balances that are needed to process my mortgage loan application. I further authorize the Lender/Broker to order a consumer credit report and verify other credit information, including past and present mortgage and landlord references. It is understood that a copy of this form will also serve as authorization. The information the Lender/Broker obtains is only to be used in the processing of my application for a mortgage loan.

Privacy Act Notice: This information is to be used by the agency collecting it or its assignees in determining whether you qualify as a prospective mortgagor under its program. It will not be disclosed outside the agency except as required and permitted by law. You do not have to provide this information, but if you do not your application for approval as a prospective mortgagor or borrower may be delayed or rejected. The information requested in this form is authorized by Title 38, USC, Chapter 37 (if VA); by 12 USC, Section 1701 et. seq. (if HUD/FHA); by 42 USC, Section 1452b (if HUD/CPD); and Title 42 USC, 1471 et. seq., or 7 USC, 1921 et. seq. (if USDA/FMHA).

Equal Credit Opportunity Act

The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance program; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The Federal Agency that administers compliance with this law concerning this company is the FDIC Consumer Response Center, 1100 Walnut St, Box #11, Kansas City, Missouri, 64106.

We are required to disclose to you that you need not disclose income from alimony, child support or separate maintenance payment if you choose not to do so. Having made this disclosure to you, we are permitted to inquire if any of the income shown on your application is derived from such a source and to consider the likelihood of consistent payment as we do with any income on which you are relying to qualify for the loan for which you are applying.

Patriot Act Information Disclosure

Borrower

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account. What this means for you: when you open an account we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents. I/we acknowledge that I/we received a copy of this disclosure.

Acknowledgement of Receipt of Home Ownership Counseling Notice

Date

By signing below, Borrower confirms receipt of the list of United States Department of Housing and Urban Development "HUI
approved homeownership counseling organizations and further confirms that the list of HUD-approved homeownership
counseling organizations was provided to Borrower with three business days after Lender's receipt of Borrower's completed loa
application.

Borrower

Date



FACTS

WHAT DOES BLUE RIDGE BANK AND TRUST CO. DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and transaction history
- credit history and assets

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Blue Ridge Bank and Trust Co. chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Blue Ridge Bank and Trust Co. share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	Yes
For joint marketing with our financial companies	Yes	Yes
For our affiliates' everyday business purposes - information about your transactions and experiences	No	No - we don't share
For our affiliates' everyday business purposes - information about your creditworthiness	No	No - we don't share
For our affiliates to market to you	No	No - we don't share
For nonaffiliates to marketing to you	Yes	Yes

To limit our sharing

Call (816) 795-9933 or mail the **form** below

Please note:

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

≫ –

Call (816) 795-9933

	Mail-in Form						
	Mark any/all you	want to limit:					
	☐ Do not share my personal information to market to me.						
	\Box Do not share my personal information with other financial institutions to jointly market to me.						
	☐ Do not share	my personal information with nonaffiliates to market their products a	nd services to me.				
Ì	Name		Mail to:				
ı	Name		Blue Ridge Bank and Trust Co.				
ı	Address		Attn: Accounting				
ı	City, State, Zip		651 NE Woods Chapel Rd				
ı	Phone #		Lee's Summit, MO 64064				

What we do	
How does Blue Ridge Bank and Trust Co. protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We restrict access to non-public information about you to those employees who need to know that information to provide products or services to you.
How does Blue Ridge Bank and Trust Co. collect my personal information?	 We collect your personal information, for example, when you open an account or apply for a loan enter into an investment advisory contract show your government-issued ID use your credit or debit card We also collect your personal information from others, such as credit bureaus or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only sharing for affiliates' everyday business purposes - information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. Blue Ridge Bank and Trust Co. has no affiliates.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. Nonaffiliates we share with can include financial institutions and direct marketing companies.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. Our joint marketing partners include credit card companies.

Website Privacy Statement – Specific to Internet Usage

When someone visits the Bank's website, our goal is to provide the same level of protection for their information as we have indicated above.

COLLECTION AND USE OF TECHNICAL INFORMATION ABOUT INTERNET CONNECTIONS

Blue Ridge Bank and Trust Co. and its web hosting company acting as Blue Ridge Bank and Trust Co.'s agent will collect and store technical information about your visit to our website. We use this information for statistical purposes to make our site more accessible to visitors, and the information we collect is not provided to any other third party. Specifically, we may record:

- The type of web browsing software and operating system you are using to view our site
- The date and time you access our site
- The pages you visit on our site
- The amount of time spent on the site
- The IP (Internet Protocol) address, which is a numeric address given to servers connected to the internet

Some parts of the Blue Ridge Bank and Trust website may use a "cookie," which is a file placed on your computer hard drive. It allows the Blue Ridge Bank and Trust web server to log the pages you use in the Blue Ridge Bank and Trust site and also to determine if you have visited the site before. The server uses this information to provide certain features during your visit to the website. You can set your browser to warn you when placement of a cookie is requested and to decide whether to accept it. By rejecting a cookie, some of the features available on the site may not function properly.

ACCESS TO YOUR ACCOUNT INFORMATION

Access to your account information using NetTeller Online Banking is protected using Customer ID, password, and 128-bit encryption technology. You must apply for this product and become registered with Blue Ridge Bank and Trust Co. for authentication purposes. For more information, please call your local branch or any Financial Services Representative at 816-358-5000 between 9 am and 5 pm and we'll set up your user ID and password.

LINKS

We will link to other internet sites as a convenience to you, our customer. Blue Ridge Bank and Trust Co. will only link to sites that uphold our corporate standards. However, we are not responsible for the content of those sites, nor their policies for the collection of customer information.

WEBSITE SECURITY

Blue Ridge Bank and Trust Co. has implemented technology to help ensure that any sensitive personal information you provide us or any account information you receive online is handled in a safe and secure manner. Special secure-connection hardware and software are in place to help ensure the security of online communication of your information.

Additionally, we have implemented procedures to provide assurance that only authorized Blue Ridge Bank and Trust Co. employees may view the information you share with us. This is accomplished by limiting access to that information (via access capability and password control) to only those employees having a legitimate business purpose for viewing or responding to your information or inquiries.

Blue Ridge Bank and Trust Co. employees are governed by a strict code of conduct, which includes the importance of our customers' rights and expectations of privacy. Information is shared strictly on a "need to know" basis, and only with those who have a valid right to that information. Our employees are educated as to the importance of this issue, and disciplinary measures are used to enforce it.

WEBSITE PRIVACY

Our website includes sections that are public (not password protected) as well as areas that are password protected (for example, individual customer banking areas or records).

Unlike the personal information that you provide and view with respect to your personal banking relationship, all of the information we may gather in the public areas of our website is technical. We use this information to determine which parts of our website are most popular, how people access our site, how we can improve the content of our web pages, and how we can improve service to our customers.

In addition, included in the Blue Ridge Bank and Trust Co. website is the capability for you to correspond with us. This correspondence, via e-mail, may be for asking general questions, requesting literature, or responding to bank promotions. These activities may include sharing some personal information about you with Blue Ridge Bank and Trust Co. We collect the e-mail addresses of those who correspond with us via e-mail.

If you have provided personal identifying information via e-mail (such as name and address), the information will only be used to communicate with you to handle your request. It is not sold or transferred to third parties unless required to do so by law. We want to be very clear: we will not obtain personal identifying information about you when you visit our site, unless you choose to provide such information to us.

If you send email to us, please remember that email is not secure against interception. If your email contains information that is very sensitive or includes personal information such as account numbers, charge card numbers or Social Security numbers, you may want to send this information via postal mail to:

Blue Ridge Bank and Trust Co. 4240 Blue Ridge Blvd., Suite 100 Kansas City, MO 64133-1700

PROTECTING OUR CHILDREN

We recognize that protecting children's identities and privacy online is important and that the responsibility to do so rests with the online industry and parents.

We will not collect personally identifiable information from your child. We do not intentionally market to or solicit personal information from children under the age of 13. In the event that we receive personal information from a child whom we know to be under the age of 13, we will only use that information to respond directly to the child or to seek parental consent.

MAINTENANCE OF ACCURATE INFORMATION

We have procedures to help ensure that your financial information is accurate and current. Our goal is to respond to your requests to correct inaccurate information in a timely manner.

Whether or not you are a customer of Blue Ridge Bank and Trust Co., we will collect personal information from you if, and only if, you voluntarily provide that information to us. It is our policy that we will not sell or rent customer information to any unaffiliated third party for marketing purposes.

The Bank reserves the right to change this policy at any time. Questions concerning the privacy of your information at Blue Ridge Bank and Trust Co. should be directed to:

Blue Ridge Bank and Trust Co. Attention: Security 651 NE Woods Chapel Rd. Lee's Summit, MO 64064

Telephone (816) 554-6090 Email: security@blueridgebank.net

Updated 11/01/10

E-Disclosure Agreement

Scope of Agreement. Thank you for applying for a mortgage with Blue Ridge Bank and Trust Co. (The bank.) This document provides information about your rights and obligations when receiving certain disclosures and communications from the bank. These include, but are not limited to legal and regulatory disclosures and communications, notices or disclosures about changes to the terms of your Account, and privacy policies and appraisals.

Email Address. Electronic communications will be sent to the email address that you or any co-applicant provided in your application, and you agree to forward disclosures to all other applicants. If an email is returned as undelivered, we may use any other email address that we have for you or a co-applicant. We also reserve the right to use postal addresses. You must notify us of any change in your email address by calling 816-795-9933, or toll free at 1-888-795-9933, or emailing callcenter@blueridgebank.net. You agree that you are responsible for providing us with your current email address. Unless otherwise required by law, you agree that any electronic communications will be deemed received by you when sent by means set forth above. In accordance with our privacy practices, your email address will not be shared or sold.

Copies. You may keep a copy or print a copy of any electronic communications provided to you. You may request a paper copy of any electronic document at no charge.

of any electronic docum	ent at no charge.	
Hardware and Software Internet access;	Requirements. The minimum re	equirements to view your disclosures electronically are:
	that supports 128-bit Secure Soc	vare requirements specified by your Internet browser software; kets Layer (SSL) encryption, and
To print or download ele space on your hard drive	ectronic records of documents, y	ou must have a printer connected to your computer or sufficient free software requirements for electronic communication, we will notify you right to withdraw consent.
format, and that we ma	y discontinue sending paper com	e that we may provide you with any communications in electronic munications to you. You understand that the date that an e-mail notice the delivery date for purposes of regulatory requirements.
toll free at 1-888-795-99 all applicants. Any witho	933, or emailing <u>callcenter@blue</u> Irawal of your consent to receive	t to receiving electronic communications by calling 816-795-9933, or ridgebank.net. Withdrawal by any one coapplicant will be effective for electronic communications will be effective only after we have a bu will not be charged a fee for your withdrawal of consent.
	cribed above, and that you under	acknowledge that you can access the electronic disclosures in the estand and consent to be bound by the terms, conditions and
		cation from Blue Ridge Bank and Trust Co.
		munication from Blue Ridge Bank and Trust Co.
processing email. V documents	g and closing of your morto We will not be able to ansv s to you via email. Thus, al	esent to receive electronic communication", during the gage loan we will not be able to correspond with you via ver questions via email, nor will we be able to provide I correspondence must be done via the USPS and contact to face meetings or telephone conversations only.
Signature	Date	Email Address



Your home loan toolkit

A step-by-step guide





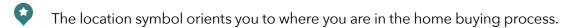
How can this toolkit help you?

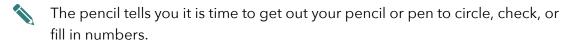
Buying a home is exciting and, let's face it, complicated. This booklet is a toolkit that can help you make better choices along your path to owning a home.

After you finish this toolkit:

•	You'll know the most important steps you need to take to get the best mortgage for your situation	Section 1: Page 3
•	You'll better understand your closing costs and what it takes to buy a home	Section 2: Page 16
	You'll see a few ways to be a successful homeowner	Section 3: Page 24

How to use the toolkit:





The magnifying glass highlights tips to help you research further to find important information.

The speech bubble shows you conversation starters for talking to others and gathering more facts.

About the CFPB

The Consumer Financial Protection Bureau is a federal agency that helps consumer finance markets work by making rules more effective, by consistently and fairly enforcing those rules, and by empowering consumers to take more control over their economic lives.

Have a question about a common consumer financial product or problem? You can find answers by visiting consumerfinance.gov/askcfpb. Have an issue with a mortgage, student loan, or other financial product or service? You can submit a complaint to the CFPB. We'll forward your complaint to the company and work to get you a response. Turn to the back cover for details on how to submit a complaint or call us at (855) 411-2372.

This booklet was created to comply with federal law pursuant to 1 12 CFR 1024.6, and 12 CFR 1026.19(g).	2 U.S.C. 2604,
2 YOUR HOME LOAN TOOLKIT	

Choosing the best mortgage for you



You're starting to look for a mortgage or want to confirm you made a good decision.

To make the most of your mortgage, you need to decide what works for you and then shop around to find it. In this section, you'll find eight steps to get the job done right.

1. Define what affordable means to you

Only you can decide how much you are comfortable paying for your housing each month. In most cases, your lender can consider only if you are able to repay your mortgage, not whether you will be comfortable repaying your loan. Based on your whole financial picture, think about whether you want to take on the mortgage payment plus the other costs of homeownership such as appliances, repairs, and maintenance.

IN THIS SECTION

- 1. Define what affordable means to you
- 2. Understand your credit
- 3. Pick the mortgage type that works for you
- **4.** Choose the right down payment for you
- 5. Understand the tradeoff between points and interest rate
- **6.** Shop with several lenders
- **7.** Choose your mortgage
- 8. Avoid pitfalls and handle problems



Ask your spouse, a loved one, or friend about what affordable means to you:

"What's more important—a bigger home with a larger mortgage or more financial flexibility?"

"How much do we want to budget for all the monthly housing costs, including repairs, furniture, and new appliances?"

"What will a mortgage payment mean for other financial goals?"



Calculate the home payment you can take on by filling in the worksheets below:

Think about what an affordable home loan looks like for you. These worksheets can help. First, estimate your total monthly home payment. Second, look at the percentage of your income that will go toward your monthly home payment. Third, look at how much money you will have available to spend on the rest of your monthly expenses.

Step 1. Estimate your total monthly home payment by adding up the items below

Your total monthly home payment is more than just your mortgage. There are more expenses that go along with owning your home. Start with estimates and adjust as you go.

along with owning your nome. Start with estimates and adjust as you go.	MONTHLY ESTIMATE
Principal and interest (P&I)	
Your principal and interest payment depends on your home loan amount, the interest rate, and the number of years it takes to repay the loan. Principal is the amount you pay each month to reduce the loan balance. Interest is the amount you pay each month to borrow money. Many principal and interest calculators are available online.	\$
Mortgage insurance	
Mortgage insurance is often required for loans with less than a 20% down payment.	+ \$
Property taxes	
The local assessor or auditor's office can help you estimate property taxes for your area. If you know the yearly amount, divide by 12 and write in the monthly amount.	+ \$
Homeowner's insurance	
You can call one or more insurance agents to get an estimate for homes in your area. Ask if flood insurance is required.	+ \$
Homeowner's association or condominium fees, if they apply	
Condominiums and other planned communities often require homeowner's association (HOA) fees.	+ \$
My estimated total monthly home payment	= \$

Step 2. Estimate the percentage of your income spent on your monthly home payment

Calculate the percentage of your total monthly income that goes toward your total monthly home payment each month. A mortgage lending rule of thumb is that your total monthly home payment should be at or below 28% of your total monthly income before taxes. Lenders may approve you for more or for less depending on your overall financial picture.

\$	•	\$	× 100	=	%
My estimated total monthly home payment (from step 1)		My total monthly income before taxes			Percentage of my income going toward my monthly home payment

Step 3. Estimate what is left after subtracting your monthly debts

To determine whether you are comfortable with your total monthly home payment, figure out how much of your income is left after you pay for your housing plus your other monthly debts.

	T
Total monthly income after taxes	\$
My estimated total monthly home payment (from step 1)	
Monthly car payment(s)	-\$
Monthly student loan payment(s)	-\$
Monthly credit card payment(s)	-\$
Other monthly payments, such as child support or alimony	-\$
Total monthly income minus all debt payments This money must cover your utilities, groceries, child care, health insurance, repairs, and everything else. If this isn't enough, consider options such as buying a less expensive home or paying down debts.	= \$

Step 4. Your choice

I am comfortable with a total monthly home payment of:

2. Understand your credit

Your credit, your credit scores, and how wisely you shop for a loan that best fits your needs have a significant impact on your mortgage interest rate and the fees you pay. To improve your credit and your chances of getting a better mortgage, get current on your payments and stay current. About 35% of your credit scores are based on whether or not you pay your bills on time. About 30% of your credit scores are based on how much debt you owe. That's why you may want to consider paying down some of your debts.

Q RESEARCH STARTER

Check out interest rates and make sure you're getting the credit you've earned.

- ☐ Get your credit report at annualcreditreport.com and check it for errors.

 If you find mistakes, submit a request to each of the credit bureaus asking them to fix the mistake. For more information about correcting errors on your credit report, visit consumerfinance.gov/askcfpb.
- ☐ For more on home loans and credit, visit consumerfinance.gov/owning-a-home.

NOW

- If your credit score is below 700, you will likely pay more for your mortgage.
- Most credit scoring models are built so you can shop for a mortgage within a certain period—generally between 14 days and 45 days—with little or no impact on your score. If you shop outside of this period, any change triggered by shopping should be minor—a small price to pay for saving money on a mortgage loan.

IN THE FUTURE

- If you work on improving your credit and wait to buy a home, you will likely save money. Some people who improve their credit save \$50 or \$100 on a typical monthly mortgage payment.
- An average consumer who adopts healthy credit habits, such as paying bills on time and paying down credit cards, could see a credit score improvement in three months or more.

TIP

Be careful making any big purchases on credit before you close on your home. Even financing a new refrigerator could make it harder for you to get a mortgage.

TIP

Correcting errors on your credit report may raise your score in 30 days or less. It's a good idea to correct errors before you apply for a mortgage.



☐ I will go with the credit I have.

OR

☐ I will wait a few months or more and work to improve my credit.

3. Pick the mortgage type-fixed or adjustable-that works for you

With a fixed-rate mortgage, your principal and interest payment stays the same for as long as you have your loan.

- Consider a fixed-rate mortgage if you want a predictable payment.
- You may be able to refinance later if interest rates fall or your credit or financial situation improves.

With an adjustable-rate mortgage (ARM), your payment often starts out lower than with a fixed-rate loan, but your rate and payment could increase quickly. It is important to understand the trade-offs if you decide on an ARM.

- Your payment could increase a lot, often by hundreds of dollars a month.
- Make sure you are confident you know what your maximum payment could be and that you can afford it.

Planning to sell your home within a short period of time? That's one reason some people consider an ARM. But, you probably shouldn't count on being able to sell or refinance. Your financial situation could change. Home values may go down or interest rates may go up.

You can learn more about ARMs in the Consumer Handbook on Adjustable Rate Mortgages (files.consumerfinance.gov/f/201401_cfpb_booklet_charm.pdf) or by visiting consumerfinance.gov/owning-a-home.

YOUR CHOICE

☐ I prefer a fixed-rate mortgage. OR ☐ I prefer an adjustable-rate mortgage.

Check for risky loan features

Some loans are safer and more predictable than others. It is a good idea to make sure you are comfortable with the risks you are taking on when you buy your home. You can find out if you have certain types of risky loan features from the Loan Terms section on the first page of your Loan Estimate.

A balloon payment is a large payment you must make, usually at the end of your loan repayment period. Depending on the terms of your loan, the balloon payment could be as large as the entire balance on your mortgage.

A prepayment penalty is an amount you have to pay if you refinance or pay off your loan early. A prepayment penalty may apply even if you sell your home.

TIP

Many borrowers with ARMs underestimate how much their interest rates can rise.

4. Choose the right down payment for you

A down payment is the amount you pay toward the home yourself. You put a percentage of the home's value down and borrow the rest through your mortgage loan.



YOUR DOWN PAYMENT	WHAT THAT MEANS FOR YOU
□ I will put down 20% or more.	A 20% or higher down payment likely provides the best rates and most options. However, think twice if the down payment drains all your savings.
□ I will put down between 5% and 19%.	You probably have to pay higher interest rates or fees. Lenders most likely require private mortgage insurance (PMI). PMI is an insurance policy that lets you make a lower down payment by insuring the lender against loss if you fail to pay your mortgage.
	Keep in mind when you hear about "no PMI" offers that doesn't mean zero cost. No PMI offers often have higher interest rates and may also require you to take out a second mortgage. Be sure you understand the details.
☐ I will make no down payment or a small one of less than 5%.	Low down payment programs are typically more expensive because they may require mortgage insurance or a higher interest rate. Look closely at your total fees, interest rate, and monthly payment when comparing options.
	Ask about loan programs such as:
	 Conventional loans that may offer low down payment options.
	FHA, which offers a 3.5% down payment program.
	 VA, which offers a zero down payment option for qualifying veterans.
	 USDA, which offers a similar zero down payment program for eligible borrowers in rural areas.

The advantages of prepayment

Prepayment is when you make additional mortgage payments so you pay down your mortgage early. This reduces your overall cost of borrowing, and you may be able to cancel your private mortgage insurance early and stop paying the premium. Especially if your down payment is less than 20%, it may make sense to make additional payments to pay down your loan earlier.

TIP

Prepayment is your choice. You don't have to sign up for a program or pay a fee to set it up.

5. Understand the trade-off between points and interest rate

Points are a percentage of a loan amount. For example, when a loan officer talks about one point on a \$100,000 loan, the loan officer is talking about one percent of the loan, which equals \$1,000. Lenders offer different interest rates on loans with different points. There are three main choices you can make about points. You can decide you don't want to pay or receive points at all. This is called a zero point loan. You can pay points at closing to receive a lower interest rate. Or you can choose to have points paid to you (also called lender credits) and use them to cover some of your closing costs.

The example below shows the trade-off between points as part of your closing costs and interest rates. In the example, you borrow \$180,000 and qualify for a 30-year fixed-rate loan at an interest rate of 5.0% with zero points. Rates currently available may be different than what is shown in this example.

COMPARE THREE SCENARIOS OF HOW POINTS AFFECT INTEREST RATE

RATE	4.875%	5.0%	5.125%
POINTS	+0.375	0	-0.375
YOUR SITUATION	You plan to keep your mortgage for a long time. You can afford to pay more cash at closing.	You are satisfied with the market rate without points in either direction.	You don't want to pay a lot of cash upfront and you can afford a larger mortgage payment.
YOU MAY CHOOSE	Pay points now and get a lower interest rate. This will save you money over the long run.	Zero points.	Pay a higher interest rate and get a lender credit toward some or all of your closing costs.
WHAT THAT MEANS	You might agree to pay \$675 more in closing costs, in exchange for a lower rate of 4.875%. Now: You pay \$675 Over the life of the loan: Pay \$14 less each month	With no adjustments in either direction, it is easier to understand what you're paying and to compare prices.	You might agree to a higher rate of 5.125%, in exchange for \$675 toward your closing costs. Now: You get \$675 Over the life of the loan: Pay \$14 more each month

6. Shop with several lenders

You've figured out what affordable means for you. You've reviewed your credit and the kind of mortgage and down payment that best fits your situation. Now is the time to start shopping seriously for a loan. The work you do here could save you thousands of dollars over the life of your mortgage.

GATHER FACTS AND COMPARE COSTS

☐ Make a list of several lenders you will start with

Mortgages are typically offered by community banks, credit unions, mortgage brokers, online lenders, and large banks. These lenders have loan officers you can talk to about your situation.

Get the facts from the lenders on your list

Find out from the lenders what loan options they recommend for you, and the costs and benefits for each. For example, you might find a discount is offered for borrowers who have completed a home buyer education program.

☐ Get at least three offers—in writing—so that you can compare them

Review the decisions you made on pages 4 to 8 to determine the loan type, down payment, total monthly home payment and other features to shop for. Now ask at least three different lenders to give you a Loan Estimate, which is a standard form showing important facts about the loan. It should be sent to you within three days, and it shouldn't be expensive. Lenders can charge you only a small fee for getting your credit report—and some lenders provide the Loan Estimate without that fee.

☐ Compare Total Loan Costs

Review your Loan Estimates and compare Total Loan Costs, which you can see under Section D at the bottom left of the second page of the Loan Estimate. Total Loan Costs include what your lender charges to make the loan, as well as costs for services such as appraisal and title. The third page of the Loan Estimate shows the Annual Percentage Rate (APR), which is a measure of your costs over the loan term expressed as a rate. Also shown on the third page is the Total Interest Percentage (TIP), which is the total amount of interest that you pay over the loan term as a percentage of your loan amount. You can use APR and TIP to compare loan offers.

RESEARCH STARTER

Loan costs can vary widely from lender to lender, so this is one place where a little research may help you save a lot of money. Here's how:

- ☐ Ask real estate and title professionals about average costs in your area.
- ☐ Learn more about loan costs, and get help comparing options, at consumerfinance.gov/owning-a-home.

TIP

A loan officer is not necessarily shopping on your behalf or providing you with the best fit or lowest cost loan.

TIP

It is illegal for a lender to pay a loan officer more to steer you into a higher cost loan.



Talking to different lenders helps you to know what options are available and to feel more in control. Here is one way to start the conversation:

"This mortgage is a big decision and I want to get it right. Another lender is offering me a different loan that may cost less. Let's talk about what the differences are and whether you may be able to offer me the best deal."

TRACK YOUR LOAN OFFERS

Fill in the blanks for these important factors:

	LOAN OFFER 1	LOAN OFFER 2	LOAN OFFER 3
Lender name			
Loan amount	\$	\$	\$
Interest rate	%	%	%
	□ Fixed □ Adjustable	□ Fixed □ Adjustable	☐ Fixed ☐ Adjustable
Monthly principal and interest	\$	\$	\$
Monthly mortgage insurance	\$	\$	\$
Total Loan Costs (See section D on the second page of your Loan Estimate.)	\$	\$	\$

My best loan offer is: _____

7. Choose your mortgage

You've done a lot of hard work to get this far! Now it is time to make your call.

CONFIRM YOUR DECISION Check the box if you agree with the statement:
I can repay this loan.
I am comfortable with my monthly payment.
I shopped enough to know this is a good deal for me.
There are no risky features such as a balloon payment or prepayment penalty I can't handle down the road.
I know whether my principal and interest payment will increase in the future.

Still need advice? The U.S. Department of Housing and Urban Development (HUD) sponsors housing counseling agencies throughout the country to provide free or low-cost advice. To find a HUD-approved housing counselor visit consumerfinance.gov/find-a-housing-counselor or call HUD's interactive voice system at (800) 569-4287.

Intent to proceed

When you receive a Loan Estimate, the lender has not yet approved or denied your loan. Up to this point, they are showing you what they expect to offer if you decide to move forward with your application. You have not committed to this lender. In fact, you are not committed to any lender before you have signed final closing documents.

Once you have found your best mortgage, the next step is to tell the loan officer you want to proceed with that mortgage application. This is called expressing your intent to proceed. Lenders have to wait until you express your intent to proceed before they require you to pay an application fee, appraisal fee, or most other fees.

Rate lock

Your Loan Estimate may show a rate that has been "locked" or a rate that is "floating," which means it can go up or down. Mortgage interest rates change daily, sometimes hourly. A rate lock sets your interest rate for a period of time. Rate locks are typically available for 30, 45, or 60 days, and sometimes longer.

The interest rate on your Loan Estimate is not a quarantee. If your rate is floating and it is later locked, your interest rate will be set at that later time. Also, if there are changes in your application-including your loan amount, credit score, or verified income-your rate and terms will probably change too. In those situations, the lender gives you a revised Loan Estimate.

There can be a downside to a rate lock. It may be expensive to extend if your transaction needs more time. And, a rate lock may lock you out of better market pricing if rates fall.



Rate lock policies vary by lender. Choosing to lock or float your rate can make an important difference in your monthly payment. To avoid surprises, ask:

"What does it mean if I lock my rate today?"

"What rate lock time frame does this Loan Estimate provide?"

"Is a shorter or longer rate lock available, and at what cost?"

"What if my closing is delayed and the rate lock expires?"

"If I lock my rate, are there any conditions under which my rate could still change?"

8. Avoid pitfalls

WHAT NOT TO DO	WHY?
Don't sign documents where important details are left blank or documents you don't understand.	You are agreeing to repay a substantial amount of money over an extended period of time. Make sure you know what you are getting into and protect yourself from fraud.
Don't assume you are on your own.	HUD-approved housing counselors can help you navigate the process and find programs available to help first-time homebuyers.
	You can find a HUD-approved housing counselor in your area at consumerfinance.gov/find-a-housing-counselor or call HUD's interactive voice system at (800) 569-4287.
Don't take on more mortgage than you want or can afford.	Make certain that you want the loan that you are requesting and that you are in a position to live up to your end of the bargain.
Don't count on refinancing, and don't take out a loan if you already know you will have to change it later.	If you are not comfortable with the loan offered to you, ask your lender if there is another option that works for you. Keep looking until you find the right loan for your situation.
Don't fudge numbers or documents.	You are responsible for an accurate and truthful application. Be upfront about your situation. Mortgage fraud is a serious offense.
Don't hide important financial information.	Hiding negative information may delay or derail your loan application.

Handle problems

WHAT HAPPENED	WHAT TO DO ABOUT IT
I have experienced a problem with my loan application or how my loan officer is treating me.	Ask to talk to a supervisor. It may be a good idea to talk to the loan officer first, and if you are not satisfied, ask to speak with a supervisor.
I think I was unlawfully discriminated against when I applied for a loan or when I tried to buy a home.	The Fair Housing Act and Equal Credit Opportunity Act prohibit housing and credit discrimination. If you think you have been discriminated against during any part of the mortgage process, you can submit a complaint and describe what happened. To do so, you can call the Consumer Financial Protection Bureau at (855) 411-2372 or visit consumerfinance.gov/complaint. Submit a complaint to the U.S. Department of Housing and Urban Development (HUD) by calling (800) 669-9777, TTY (800) 927-9275. Or, file a complaint online at HUD.gov. You can find more information about your rights and how to submit a complaint with the CFPB at consumerfinance.gov/fair-lending.
I have a complaint.	Submit a complaint to the Consumer Financial Protection Bureau if you have problems at any stage of the mortgage application or closing process, or later if you have problems making payments or become unable to pay. You can call (855) 411-2372 or visit consumerfinance.gov/complaint.
I think I may have been the victim of a predatory lender or a loan fraud.	Don't believe anyone who tells you they are your "only chance to get a loan," or that you must "act fast." Learn the warning signs of predatory lending and protect yourself. Find more information at portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/hcc/OHC_PREDLEND/OHC_LOANFRAUD. You could learn more about your loan officer at nmlsconsumeraccess.org.

Your closing



You've chosen a mortgage. Now it's time to select and work with your closing agent.

Once you've applied for a mortgage, you may feel like you're done. But mortgages are complicated and you still have choices to make.

IN THIS SECTION

- 1. Shop for mortgage closing services
- 2. Review your revised Loan Estimate
- 3. Understand and use your Closing Disclosure

1. Shop for mortgage closing services

Once you've decided to move forward with a lender based on the Loan Estimate, you are ready to shop for the closing agent who gathers all the legal documents, closes the loan, and handles the money involved in your purchase. After you apply for a loan, your lender gives you a list of companies that provide closing services. You may want to use one of the companies on the list. Or, you may be able to choose companies that are not on the list if your lender agrees to work with your choice. The seller cannot require you to buy a title insurance policy from a particular title company.

Closing agent

In most of the country, a settlement agent does your closing. In other states, particularly several states in the West, the person is known as an escrow agent. And in some states, particularly in the Northeast and South, an attorney may be required.

RESEARCH STARTER

When you compare closing agents, look at both cost and customer service.

Ask your real estate professional and your friends. These people may know companies they would recommend. Be sure to ask how that company handled problems and if they have a good reputation.

TIP

Settlement services may feel like a drop in the bucket compared to the cost of the home. But in some states borrowers who shop around may save hundreds of dollars.

Review the list of companies your lender gave you. Select a few companies on the list and ask for references from people who recently bought a home. Ask those people how the company handled problems that came up during the transaction.

Title insurance

When you purchase your home, you receive a document most often called a deed, which shows the seller transferred their legal ownership, or "title," to the home to you. Title insurance can provide protection if someone later sues and says they have a claim against the home. Common claims come from a previous owner's failure to pay taxes or from contractors who say they were not paid for work done on the home before you purchased it.

Most lenders require a Lender's Title Insurance policy, which protects the amount they lent. You may want to buy an Owner's Title Insurance policy, which protects your financial investment in the home. The Loan Estimate you receive lists the Owner's Title Insurance policy as optional if your lender does not require the policy as a condition of the loan.

Depending on the state where you are buying your home, your title insurance company may give you an itemized list of fees at closing. This itemized list may be required under state law and may be different from what you see on your Loan Estimate or Closing Disclosure. That does not mean you are being charged more. If you add up all the title-related costs your title insurance company gives you, it should match the totals of all the title-related costs you see on your Loan Estimate or Closing Disclosure. When comparing costs for title insurance, make sure to compare the bottom line total.

Home inspector and home appraiser

When you are considering buying a home, it is smart to check it out carefully to see if it is in good condition. The person who does this for you is called a home inspector. The inspector works for you and should tell you whether the home you want to buy is in good condition and whether you are buying a "money pit" of expensive repairs. Get your inspection before you are finally committed to buy the home.

A home inspector is different from a home appraiser. The appraiser is an independent professional whose job is to give the lender an estimate of the home's market value. You are entitled to a copy of the appraisal prior to your closing. This allows you to see how the price you agreed to pay compares to similar and recent property sales in your area.

2. Review your revised Loan Estimate

When important information changes, your lender is required to give you a new Loan Estimate that shows your new loan offer.

It is illegal for a lender to quote you low fees and costs for its services on your Loan Estimate and then surprise you with much higher costs in a revised Loan Estimate or Closing Disclosure. However, a lender may change the fees it quotes you for its services if the facts on your application were wrong or changed, you asked for a change, your lender found you did not qualify for the original loan offer, or your Loan Estimate expired.

Here are common reasons why your Loan Estimate might change:

- You decided to change loan programs or the amount of your down payment.
- The appraisal on the home you want to buy came in higher or lower than expected.
- You took out a new loan or missed a payment and that has changed your credit.
- Your lender could not document your overtime, bonus, or other income.



If your Loan Estimate is revised you should look it over to see what changed. Ask your lender:

"Can you explain why I received a new Loan Estimate?"

"How is my loan transaction different from what I was originally expecting?"

"How does this change my loan amount, interest rate, monthly payment, cash to close, and other loan features?"

3. Understand and use your Closing Disclosure

You've chosen a home you want to buy and your offer has been accepted. You've also applied for and been approved for a mortgage. Now you are ready to take legal possession of the home and promise to repay your loan.

At least three days before your closing, you should get your official Closing Disclosure, which is a five-page document that gives you more details about your loan, its key terms, and how much you are paying in fees and other costs to get your mortgage and buy your home.

Many of the costs you pay at closing are set by the decisions you made when you were shopping for a mortgage. Charges shown under "services you can shop for" may increase at closing, but generally by no more than 10% of the costs listed on your final Loan Estimate.

The Closing Disclosure breaks down your closing costs into two big categories:

YOUR LOAN COSTS

- The lender's Origination Costs to make or "originate" the loan, along with application fees and fees to underwrite your loan. **Underwriting** is the lender's term for making sure your credit and financial information is accurate and you meet the lender's requirements for a loan.
- Discount points—that is, additional money you pay up front to reduce your interest rate.
- Services you shopped for, such as your closing or settlement agent and related title costs.
- Services your lender requires for your loan. These include appraisals and credit reports.

OTHER COSTS

- Property taxes.
- Homeowner's insurance premiums. You can shop around for homeowner's insurance from your current insurance company, or many others, until you find the combination of premium, coverage, and customer service that fits your situation. Your lender will ask you for proof you have an insurance policy on your new home.
- Any portion of your total mortgage payment you must make before your first full payment is due.
- Flood insurance, if required.

Q RESEARCH STARTER

Get tips, a step-by-step checklist, and help with the rest of the documents you'll see at closing at consumerfinance.gov/owning-a-home.

What is your Closing Disclosure?

The five-page Closing Disclosure sums up the terms of your loan and what you pay at closing. You can easily compare the numbers to the Loan Estimate you received earlier. There should not be any significant changes other than those you have already agreed to.

Take out your own Closing Disclosure, or review the example here. Double-check that you clearly understand what you'll be expected to pay-over the life of your loan and at closing.

ON PAGE 1 OF 5

Loan terms

Review your monthly payment. Part of it goes to repay what you borrowed (and may build equity in your new home), and part of it goes to pay interest (which doesn't build equity). Equity is the current market value of your home minus the amount you still owe on your mortgage.

Costs at Closing

Be prepared to bring the full "Cash to Close" amount with you to your closing. This amount includes your down payment and closing costs. The closing costs are itemized on the following pages.

Closing Disclosure

This form is a statement of final loan terms and closing costs. Compare this document with your Loan Estimate.

Closing Information Date Issued Closing Date Disbursement Date 4/15/2013 Epsilon Title Co. Settlement Agent

12-3456 456 Somewhere Ave Property Anytown, ST 12345

Transaction Information Michael Jones and Mary Stone 123 Anywhere Street Anytown, ST 12345

Steve Cole and Amy Doe 321 Somewhere Drive Anytown, ST 12345 Ficus Bank

Loan Information Loan Term 30 years Purchase

■ Conventional □ FHA Loan ID# 123456789

Loan Terms		Can this amount increase after closing?
Loan Amount	\$162,000	NO
Interest Rate	3.875%	NO
Monthly Principal & Interest See Projected Payments below for your Estimated Total Monthly Payment	\$761.78	NO
		Does the loan have these features?
Prepayment Penalty		YES • As high as \$3,240 if you pay off the loan during the first 2 years
Balloon Payment		NO

Payment Calculation	•	Years 1-7	Years 8-30	
Principal & Interest		\$761.78		\$761.78
Mortgage Insurance	+	82.35	+	_
Estimated Escrow Amount can increase over time	+	206.13	+	206.13
Estimated Total Monthly Payment	\$1,050.26		\$967.91	
Estimated Taxes, Insurance & Assessments Amount can increase over time See page 4 for details	\$356.13 a month	This estimate includes X Property Taxes Homeowner's Insurance Other: Homeowner's Association Dues		In escrow? YES YES NO
see page 4101 details		See Escrow Account on page 4 for details. You must pay for other prope costs separately.		ust pay for other property

Costs at Closing		
Closing Costs	\$9,712.10	Includes $\$4,694.05$ in Loan Costs $+\$5,018.05$ in Other Costs $-\$0$ in Lender Credits. See page 2 for details.
Cash to Close	\$14,147.26	Includes Closing Costs. See Calculating Cash to Close on page 3 for details.
	*	

Closing Disclosure, page 1. The most important facts about your loan are on the first page.

ON PAGE 2 OF 5

CLOSING DISCLOSURE

Total Loan Costs

Origination charges are fees your lender charges to make your loan. Some closing costs are fees paid to the providers selected by your lender. Some are fees you pay to providers you chose on your own.

Prepaids

Homeowner's insurance is often paid in advance for the first full year. Also, some taxes and other fees need to be paid in advance.

PAGE 1 OF 5 • LOAN ID # 123456789

	_	Borrow	er-Pa	iid	Seller-P	aid	Paid by
Loan Costs		At Closing	Befor	re Closing	At Closing B	efore Closing	Others
A. Origination Charges		\$1,80	02.00				
0.25 % of Loan Amount (Point	s)	\$405.00					
D2 Application Fee D3 Underwriting Fee		\$300.00 \$1,097.00					
)4		\$1,097.00					
05							
06							
)7 18							
B. Services Borrower Did Not Sh	op For	\$23	6.55				
1 Appraisal Fee	to John Smith Appraisers Inc.						\$405.00
2 Credit Report Fee	to Information Inc.			\$29.80			
3 Flood Determination Fee	to Info Co.	\$20.00					
04 Flood Monitoring Fee 05 Tax Monitoring Fee	to Info Co. to Info Co.	\$31.75 \$75.00					
6 Tax Status Research Fee	to Info Co.	\$80.00					
07							
08		-					
10		+					
C. Services Borrower Did Shop F	or	\$2,6	55.50				
1 Pest Inspection Fee	to Pests Co.	\$120.50					
2 Survey Fee	to Surveys Co.	\$85.00					
3 Title – Insurance Binder 34 Title – Lender's Title Insurance	to Epsilon Title Co. to Epsilon Title Co.	\$650.00 \$500.00					
5 Title – Settlement Agent Fee	to Epsilon Title Co.	\$500.00					
6 Title – Title Search	to Epsilon Title Co.	\$800.00					
07							
08							
D. TOTAL LOAN COSTS (Borrowe Loan Costs Subtotals (A + B + C)	er-Paid)	\$4,65 \$4,664.25	94.05	\$29.80			
E. Taxes and Other Government 11 Recording Fees	Deed: \$40.00 Mortgage: \$45.00	\$85.00					
02 Transfer Tax F. Prepaids	to Any State	\$2,12	20.00		\$950.00		
11 Homeowner's Insurance Premi	um (12 mo.) to Insurance Co.	\$1,209.96	20.80				
02 Mortgage Insurance Premium	(mo.)						
3 Prepaid Interest (\$17.44 per o		\$279.04					
04 Property Taxes (6 mo.) to Any 05	County USA	\$631.80					
G. Initial Escrow Payment at Clos	sina	\$41	2.25				
1 Homeowner's Insurance \$100.8		\$201.66					
02 Mortgage Insurance	per month for mo.						
3 Property Taxes \$105.3	0 per month for 2 mo.	\$210.60					
05							
06							
)7		- 0.01					
08 Aggregate Adjustment H. Other		- 0.01 \$2,40	20.00				
01 HOA Capital Contribution	to HOA Acre Inc.	\$500.00	0		T		
02 HOA Processing Fee	to HOA Acre Inc.	\$150.00					
03 Home Inspection Fee	to Engineers Inc.	\$750.00				\$750.00	
04 Home Warranty Fee	to XYZ Warranty Inc.	+			\$450.00		
05 Real Estate Commission 06 Real Estate Commission	to Alpha Real Estate Broker to Omega Real Estate Broker	+			\$5,700.00 \$5,700.00		
		\$1,000.00			\$5,, 50.00		
07 Title – Owner's Title Insurance (
07 Title – Owner's Title Insurance (08		\$5,01	18.05				
07 Title – Owner's Title Insurance (08 I. TOTAL OTHER COSTS (Borrow		A					
07 Title – Owner's Title Insurance (08 I. TOTAL OTHER COSTS (Borrow		\$5,018.05					
07 Title – Owner's Title Insurance (08	H)	\$5,018.05 \$9,7° \$9,682.30		\$29.80	\$12,800.00	\$750.00	\$405.00

Escrow

An escrow or impound account is a special account where monthly insurance and tax payments are held until they are paid out each year. You get a statement showing how much money your lender or mortgage servicer plans to require for your escrow or impound account.

You also get an annual analysis showing what happened to the money in your account. Your lender must follow federal rules to make sure they do not end up with a large surplus or shortage in your escrow or impound account.

Details of your closing costs appear on page 2 of the Closing Disclosure.



USE YOUR CLOSING DISCLOSURE TO CONFIRM THE DETAILS OF YOUR LOAN

Circle one. If you answer no, turn to the page indicated for more information:

The interest rate is what I was expecting based on my Loan Estimate.	YES / NO (see page 10)
I know whether I have a prepayment penalty or balloon payment.	YES / NO (see page 7)
I know whether or not my payment changes in future years.	YES / NO (see page 7)
I see whether I am paying points or receiving points at closing.	YES / NO (see page 9)
I know whether I have an escrow account.	YES / NO (see above)

ON PAGE 3 OF 5

Calculating Cash to Close

Closing costs are only a part of the total cash you need to bring to closing.

Summaries of Transactions

The section at the bottom of the page sums up how the money flows among you, the lender, and the seller.

ON PAGE 4 OF 5

Loan Disclosures

Page 4 breaks down what is and is not included in your escrow or impound account. Make sure you understand what is paid from your escrow account and what you are responsible for paying yourself.

> Top image: A summary of important financial information appears on page 3 of the Closing Disclosure.

Bottom image: More details of your loan appear on page 4 of your Closing Disclosure.

Calculating Cash to Close	Use this table to see what has changed from your Loan Estimate.					
	Loan Estimate	Final	Did t	his change?		
Total Closing Costs (J)	\$8,054.00	\$9,712.10	YES	See Total Loan Costs (D) and Total Other Costs (I)		
Closing Costs Paid Before Closing	\$0	- \$29.80	YES	You paid these Closing Costs before closing		
Closing Costs Financed Paid from your Loan Amount)	\$0	\$0	NO			
own Payment/Funds from Borrower	\$18,000.00	\$18,000.00	NO			
eposit	- \$10,000.00	- \$10,000.00	NO			
unds for Borrower	\$0	\$0	NO			
eller Credits	\$0	- \$2,500.00	YES	See Seller Credits in Section L		
Adjustments and Other Credits	\$0	- \$1,035.04	YES	See details in Sections K and L		
ash to Close	\$16,054.00	\$14,147.26				

DODDOWED/CEDANICACTION						
BORROWER'S TRANSACTION		SELLI	ER'S TRANSA	CTION		
K. Due from Borrower at Closing	\$189,762.30	M. Du	ue to Seller at	Closing		\$180,080.00
01 Sale Price of Property	\$180,000.00	01 Sa	ale Price of Pro	perty		\$180,000.00
02 Sale Price of Any Personal Property Included in Sale		02 S a	ale Price of An	y Personal P	roperty Included in Sale	
03 Closing Costs Paid at Closing (J)	\$9,682.30	03				
04		04				
Adjustments		05				
05		06				
06		07				
07		08				
Adjustments for Items Paid by Seller in Advance		Adjus	stments for It	ems Paid b	y Seller in Advance	
08 City/Town Taxes to		09	City/Town Tax	es	to	
09 County Taxes to		10	County Taxes		to	
10 Assessments to		11 .	Assessments		to	
11 HOA Dues 4/15/13 to 4/30/13	\$80.00	12	HOA Dues	4/15/13	to 4/30/13	\$80.00
12		13				
13		14				
14		15				
15		16				
L. Paid Already by or on Behalf of Borrower at Closing	\$175,615.04	N. Du	ue from Seller	at Closing		\$115,665.04
01 Deposit	\$10,000.00	01 Ex	xcess Deposit			
02 Loan Amount	\$162,000.00	02 CI	losing Costs Pa	aid at Closin	g (J)	\$12,800.00
03 Existing Loan(s) Assumed or Taken Subject to		03 Ex	xisting Loan(s)	Assumed o	r Taken Subject to	
04		04 Pa	ayoff of First N	ortgage Lo	an	\$100,000.00
05 Seller Credit	\$2,500.00	05 Pa	ayoff of Secon	d Mortgage	Loan	

Additional Information About This Loan

Loan Disclosures

f you sell or transfer this property to another person, your lender will allow, under certain conditions, this person to assume this loan on the original terms.

🗷 will not allow assumption of this loan on the original terms

Your loan

has a demand feature, which permits your lender to require early repayment of the loan. You should review your note for details. X does not have a demand feature.

If your payment is more than 15 days late, your lender will charge a late fee of 5% of the monthly principal and interest payment.

Negative Amortization (Increase in Loan Amount) Under your loan terms, you

- are scheduled to make monthly payments that do not pay all of are scheduled to hake months, gayments dute to hot pay an of the interest due that month. As a result, your loan amount will increase (negatively amortize), and your loan amount will likely become larger than your original loan amount. Increases in your loan amount lower the equity you have in this property.
- may have monthly payments that do not pay all of the interest due that month. If you do, your loan amount will increase (negatively amortize), and, as a result, your loan amount may become larger than your original loan amount. Increases in your loan amount lower the equity you have in this property.
- 🗷 do not have a negative amortization feature

Partial Payments

Your lender

- $\boxed{\mathbf{X}}$ may accept payments that are less than the full amount due (partial payments) and apply them to your loan
- may hold them in a separate account until you pay the rest of the payment, and then apply the full payment to your loan.
- does not accept any partial payments. If this loan is sold, your new lender may have a different policy.

Security Interest

You are granting a security interest in 456 Somewhere Ave., Anytown, ST 12345

You may lose this property if you do not make your payments or satisfy other obligations for this loan.

Escrow Account For now, your loan

Will have an escrow account (also called an "impound" or "trust" account) to pay the property costs listed below. Without an escrow account, you would pay them directly, possibly in one or two large payments a year. Your lender may be liable for penalties and interest for failing to make a payment.

Escrow						
Escrowed Property Costs over Year 1	\$2,473.56	Estimated total amount over year 1 for your escrowed property costs: Homeowner's Insurance Property Taxes				
Non-Escrowed Property Costs over Year 1	\$1,800.00	Estimated total amount over year 1 for your non-escrowed property costs: Homeowner's Association Dues You may have other property costs.				
Initial Escrow Payment	\$412.25	A cushion for the escrow account you pay at closing. See Section G on page 2.				
Monthly Escrow Payment	\$206.13	The amount included in your total monthly payment.				

☐ will not have an escrow account because ☐you declined it ☐ your lender does not offer one. You must directly pay your property costs, such as taxes and homeowner's insurance. Contact your lender to ask if your loan can have an escrow account.

No Escrow	
Estimated Property Costs over Year 1	Estimated total amount over year 1. You must pay these costs directly, possibly in one or two large payments a year.
Escrow Waiver Fee	

ment may change. You may be able to cancel your escrow account, ment may change. You may be able to cancel your escrow account, but if you do, you must pay your property cost directly. If you fail to pay your property cost directly. If you fail to pay your property case, your state or local government may (1) impose fines and penalties or (2) place a tax lien on this property. If you fail to pay any of your property costs, your lender may (1) add the amounts to your loan balance, (2) add an escrow account to your loan, or (3) require you to pay for property insurance that the lender buys on your behalf, which likely would cost more and provide fewer benefits than what you could buy on your own.

Total of Payments. Total you will have paid after you make all payments of principal, interest, mortgage insurance, and loan costs, as scheduled \$285,803.36 Finance Charge. The dollar amount the loan will \$118.830.27 **Amount Financed.** The loan amount available after paying your upfront finance charge. \$162,000.00 **Annual Percentage Rate (APR).** Your costs over the loan term expressed as a rate. This is not your 4.174% **Total Interest Percentage (TIP).** The total amount of interest that you will pay over the loan term as a percentage of your loan amount. 69.46%



Questions? If you have questions about the loan terms or costs on this form, use the contact information below. To get more information or make a complaint, contact the Consumer Financial Protection Bureau at

www.consumerfinance.gov/mortgage-closing

Other Disclosures

If the property was appraised for your loan, your lender is required to give you a copy at no additional cost at least 3 days before closing. If you have not yet received it, please contact your lender at the information listed below.

See your note and security instrument for information about

- what happens if you fail to make your payments,
 what is a default on the loan.
- situations in which your lender can require early repayment of the
- loan, and

 the rules for making payments before they are due.

Liability after Foreclosure

If your lender foreclosure does not this property and the foreclosure does not cover the amount of unpaid balance on this loan,

State law may protect you from liability for the unpaid balance. If you

refinance or take on any additional debt on this property, you may lose this protection and have to pay any debt remaining even after foreclosure. You may want to consult a lawyer for more information. state law does not protect you from liability for the unpaid balance.

Refinancing this loan will depend on your future financial situation, the property value, and market conditions. You may not be able to refinance this loan.

Tax Deductions

If you borrow more than this property is worth, the interest on the loan amount above this property's fair market value is not deductibl from your federal income taxes. You should consult a tax advisor for

Mortgage Broker Real Estate Broker Real Estate Broker Settlement Agent

		(R)	(S)	
Ficus Bank		Omega Real Estate Broker Inc.	Alpha Real Estate Broker Co.	Epsilon Title Co.
4321 Random Blvd. Somecity, ST 12340		789 Local Lane Sometown, ST 12345	987 Suburb Ct. Someplace, ST 12340	123 Commerce Pl. Somecity, ST 12344
		Z765416	Z61456	Z61616
Joe Smith		Samuel Green	Joseph Cain	Sarah Arnold
12345				
		P16415	P51461	PT1234
joesmith@ ficusbank.com		sam@omegare.biz	joe@alphare.biz	sarah@ epsilontitle.com
123-456-7890		123-555-1717	321-555-7171	987-555-4321
	have received this form.			
	Date	Co-Applicant Signat	ure	Date
			PAGE 5	OF 5 • LOAN ID # 12345678
	Joe Smith 12345 Joesmith@ ficusbank.com 123-456-7890	Joe Smith 12345 Joesmith@ ficusbank.com 123-456-7890 Inly confirming that you have received this form.	Broker Inc. 4321 Random Blvd. Somecity, ST 12340 Z765416 Joe Smith Samuel Green 12345 P16415 joesmith@ ficusbank.com 123-456-7890 123-555-1717	Ficus Bank Omega Real Estate Broker Inc. 4321 Random Blvd. Somecity, ST 12340 Z765 Lane Sometown, ST 12345 Z765 Lane Someplace, ST 12340 Z765 Lane Someplace, ST 12340 Z765 Lane Someplace, ST 12340 Z765 Lane Joseph Cain 12345 P16415 P51461 joesmith@ ficusbank.com 123-456-7890 123-555-1717 Joe@alphare.biz Include

Loan calculations, disclosures, and contact information for your files are on page 5 of the Closing Disclosure.

NOW

- Now you've spent time understanding what you need to do and what you need to pay, as a new homeowner.
- Now is the time to step back and feel sure you want to proceed with the loan.

IN THE FUTURE

- If you are not comfortable with your mortgage and your responsibility to make payments, you might not be able to keep your home.
- If you've made a careful decision about what you can afford and the mortgage you wanted, you will be able to balance owning your home and meeting your other financial goals.

ON PAGE 5 OF 5

Finance Charge

In addition to paying back the amount you are borrowing, you pay a lot of interest over the life of the loan. This is why it is worthwhile to shop carefully for the best loan for your situation.

Annual Percentage Rate (APR)

Your APR is your total cost of credit stated as a rate. Your APR is generally higher than your interest rate, because the APR takes into consideration all the costs of your loan, over the full term of the loan.

If anything on the Closing Disclosure is not clear to you, ask your lender or settlement agent, "What does this mean?"

Owning your home



Now you've closed on your mortgage and the home is yours.

Owning a home is exciting. And your home is also a large investment. Here's how to protect that investment.

1. Act fast if you get behind on your payments

IN THIS SECTION

- 1. Act fast if you get behind on your payments
- 2. Keep up with ongoing costs
- 3. Determine if you need flood insurance
- 4. Understand Home Equity Lines of Credit (HELOCs) and refinancing

If you fall behind on your mortgage, the company that accepts payments on your mortgage contacts you. This company is your mortgage servicer. Your servicer is required to let you know what options are available to avoid foreclosure. Talk to your mortgage servicer if you get into trouble, and call a housing counselor (see page 12 for contact information). HUD-approved counselors are professionals who can help you, often at little or no charge to you.

Homeowners struggling to pay a mortgage should beware of scammers promising to lower mortgage payments. Only your mortgage servicer can evaluate you for a loan modification. If you suspect a scam you can call (855) 411-2372 or visit consumerfinance.gov/complaint.

2. Keep up with ongoing costs

Your mortgage payment is just one part of what it costs to live in your new home. Your escrow account holds your monthly taxes and homeowner's insurance payments-but if you have no escrow account, you need to keep up with these on your own. Your home needs maintenance and repairs, so budget and save for these too.

3. Determine if you need flood insurance

Flooding causes more than \$8 billion in damages in the United States in an average year. You can protect your home and its contents from flood damage. Depending on your property location, your home is considered either at high-risk or at moderate-to-low risk for a flood. Your insurance premium varies accordingly. You can find out more about flood insurance at FloodSmart.gov. Private flood insurance could also be available.

Although you may not be required to maintain flood insurance on all structures, you may still wish to do so, and your mortgage lender may still require you to do so to protect the collateral securing the mortgage. If you choose to not maintain flood insurance on a structure, and it floods, you are responsible for all flood losses relating to that structure.

4. Understand Home Equity Lines of Credit (HELOCs) and refinancing

Homeowners sometimes decide they want to borrow against the value of their home to help remodel or pay for other large expenses. One way to do this is with a Home Equity Line of Credit (HELOC). You can learn more about HELOCs at files.consumerfinance.gov/f/201401_cfpb_booklet_heloc.pdf.

Financial counselors caution homeowners against using a HELOC to wipe out credit card debt. If you use a HELOC as a quick fix to a serious spending problem, you could end up back in debt and lose your home.

If you decide to take out a HELOC or refinance your mortgage, the Truth in Lending Act (TILA) gives you the right to rescind, meaning you can change your mind and cancel the loan. But you can only rescind a refinance or HELOC within three days of receiving a proper notice of the right to rescind from your lender. You cannot rescind if you are using your HELOC to buy a home.

In the case of a refinance, consider how long it will take for the monthly savings to pay for the cost of the refinance. Review the closing costs you paid for your original loan to purchase the home. Refinancing costs can be about the same amount. A common rule of thumb is to proceed only if the new interest rate saves you that amount over about two years (in other words, if you break even in about two years).

***** Congratulations!

You have accomplished a lot. It is not easy-you should feel proud of the work you've done.

Online tools

CFPB website consumerfinance.gov

Answers to common questions consumerfinance.gov/askcfpb

Tools and resources for home buyers consumerfinance.gov/owning-a-home

Talk to a housing counselor consumerfinance.gov/find-a-housing-counselor

General inquiries

Consumer Financial Protection Bureau 1700 G Street NW Washington DC 20552

! Submit a complaint

Online

consumerfinance.gov/complaint

By phone

855-411-CFPB (2372); TTY/TDD 855-729-CFPB (2372); 8 a.m. to 8 p.m. Eastern Time, Monday-Friday

By fax

855-237-2392

By mail

Consumer Financial Protection Bureau P.O. Box 4503 Iowa City, Iowa 52244

Share your thoughts

Facebook.com/cfpb